Melissa Arroyo

| Po Box 1028 MorovisPR00687 | 7873206984 | melarroyo.torres@gmail.com |
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# Objective

| Establish and consolidate myself in a company that gives me job stability, apply my experience and knowledge in different areas of the company, and develop myself professionally for the proper performance of the assigned functions. |
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# Skills & Abilities

| Conflict Management, Negotiation, Mediation, Empathy, Constructive Feedback, Logical reasoning, Teamwork, Integrity, Organization, Critical Observation |
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# Experience

| April 2021-December 2021 | Associate, Retail Channels  Oriental Bank   * Provide customer service, keep customer information secure at all times. Be attentive to possible frauds. Solve the customer's problems first contact. provide accurate information. |
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| August 2019- December 2021 | History Teacher,  Academia Sangermena   * Create lessons, slide shows, answer questions, take the right information and make sure it is understood. Making weekly plans, exams. Grading homework. Create a safe and relaxing environment. |

# Education

| 2013-2019 | Bachelor’s Degree, Social Science,  Puerto Rico,  Universty of Puerto Rico Mayaguez |
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